

Manage secure business processes with **Nuance AutoStore.**

Assure faster and more cost efficient operations through a cohesive system.

Challenge

- Manage documents, assure security and create a truly collaborative environment that effectively integrates with an SAP management system

Solution

- AutoStore orchestrates the capture and secure delivery of paper and electronic documents into many business applications, including SAP

Results

- Delivered records and emails (with attachments included) to the SAP system used across the Group
- Archived additional information on specifications, orders, and material records into a central repository that can be accessed at the touch of a button
- Provided special menus on the MFP display with which the user can initiate further processing

Profile

Donawitz is an internationally renowned producer of high quality steels. The town of Donawitz in the Austrian state of Styria has been home to hammer mills producing wrought iron since 1436. The voestalpine AG smelting works was established over 125 years ago. Today, it covers an area of 3.5 km and is part of the town of Leoben. Over the last several years, the company has invested in the latest systems engineering technology in order to secure the site and protect the environment.

voestalpine
EINEN SCHRITT VORAUSS.

“AutoStore greatly simplifies our day-to-day operations as it allows us to find documents in the system quickly and reliably. The solution is very user-friendly, and digital archiving creates the technical basis for a whole package of procurement measures.”

Silke Panic
Project Manager for Digital Archiving at
Voestalpine Stahl Donawitz GmbH & Co. KG

The state-of-the-art steel mill uses blast furnaces to produce approximately 1.5 million metric tons of high-quality steel every year. Billets rolled into long blocks serve as raw material for the Group's forging enterprises in central Europe and for external customers in the metalworking industry.

Transferring documents to SAP.

The central purchasing department said goodbye to paper records in the steel, railroad system, and rails divisions in the summer of 2011. The entire procurement process is now electronic. AutoStore workflow automatically delivers records and emails (with attachments included) to the SAP system used across the Group. The best thing about the software is how easy it is to capture documents and link them with SAP objects. All additional information on specifications, orders, and material records is archived into a central repository and can be accessed at the touch of a button. Delays due to internal mail distribution, duplicate copies, and tedious folder searches are now things of the past.

The beginning.

The digital order file begins with a specification that can be created by any of approximately 160 users from a range of different departments. Paper-based offers and bidding documents are scanned on multifunction printers (MFP). Twenty five devices from Ricoh are available for this throughout the premises.

However, AutoStore can do a lot more than just scan. It also provides special menus on the MFP display with which the user can initiate further processing. PIN-based authentication allows suitable data to be provided from SAP DVS, reducing the number of entries to a minimum and preventing copies from going missing. In a best case scenario, all the user needs to do is type in the specification number and select a document type from

the list. For emails, AutoStore reads the subject line and uses this data for indexing. Specifications are approved via the SAP workflow. Users can also access digitally archived documents here. Signed orders are sent to suppliers and digitized at the same time. AutoStore also captures barcode stickers with order numbers serving as a reference. Barcodes are generated from SAP without the need for any additional tools and can be used for material records that are fed in via Archive Link in fax format.

In the event of an error, the AutoStore error management function automatically sends an email to the user. It also files the defective documents in a special folder to ensure they do not get lost.

Advantages for customers.

The central purchasing department has optimized a range of workflows that draw on electronically archived documents. AutoStore lays the foundation for transferring paper records and emails into SAP in a structured manner and with a high level of automation.

On average, the AutoStore server processes between 2,000 and 2,500 documents per month. The output can be adapted easily to meet increasing requirements as the solution provides unrivaled scalability. Voestalpine has already taken advantage of this scalability and upgraded to two CPUs.

The central pool of data features a standardized filing structure. It improves both the flow of information and the provision of services, as it responds to all requests promptly. Voestalpine also provides excellent protection against system damage, and abides by the compliance requirement to file documents in such a way that they cannot be altered.

The ability to use the existing MFP infrastructure to capture documents was one of the customer's basic requirements. AutoStore meets this requirement in full, as it supports over 500 different types of MFPs, network scanners and copiers from leading manufacturers.

No other solution on the market offers this kind of diversity. It is a key element for the Voestalpine Group in its efforts to extend its application to further industries with other devices.

To learn more about Nuance Document Imaging Solutions, please call 1-800-327-0183 or visit nuance.com

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