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# CERTIFICATE

Quality Austria Training, Certification and Evaluation Ltd. awards this Quality Austria Certificate to the following organisation(s):

This Quality Austria Certificate confirms the application and further development of an effective

**Nuance Communications  
Austria GmbH**  
A-1100 Vienna, Triesterstrasse 64

**QUALITY MANAGEMENT SYSTEM**  
complying with the requirements of standard  
**ISO 9001:2000**

The validity of the Quality Austria Certificate will be maintained via annual surveillance audits and three yearly renewal audits.

Registration No.: 04888/0

Date of initial issue: 17 November 1989

Valid until: 10 October 2010

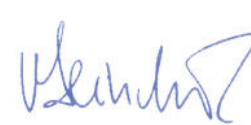


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Vienna, 3 December 2008

Quality Austria Training,  
Certification and Evaluation Ltd.



TR Ing. Viktor Seitschek  
BOARD



Konrad Scheiber  
General Manager

Quality Austria Training, Certification and Evaluation Ltd. is accredited according to the Austrian Accreditation Act, Federal Law Gazette No. 182/2006, by the BMWA (Federal Ministry of Economic Affairs and Labour).

Quality Austria is accredited as an organization for environmental verification by the BMLFUW (Federal Ministry of Agriculture, Forestry, Environment and Water Management).

Quality Austria is authorized by the VDA (Association of the Automotive Industry).

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Quality Austria is the Austrian member of IQNet (International Certification Network).

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The current validity of the certificate is documented exclusively on the Internet under <http://www.qualityaustria.com/index.php?id=798&L=1>

EAC: 19.1