

Secure clinician web interface.

Comprehensive and intuitive clinical documentation, with flexible workflows.

Challenge

How can we improve clinician access to completed documents?

Solution

NetScript™ lets clinicians access completed documents through a secure, online web portal, allowing them to review, revise, and electronically sign documents from anywhere they have internet access.

NetScript provides electronic signature capabilities and allows clinicians to review, revise, and sign documents securely from anywhere they have an internet browser. NetScript helps your organization streamline workflow to improve patient care.

Clinician accessibility

A secure web interface gives clinicians access to transcribed documents and their original audio dictations via a web browser. Your clinicians can keep the patient care process moving even when out of the office, and no longer need to remain in the office or hospital to sign documents. Powerful online search capabilities also help clinicians locate documents instantly.

Paperless signing process

NetScript lets clinicians electronically sign documents online. From a list of 'unsigned' or deficient records, clinicians can select documents, view the text, listen to the audio, edit the document if necessary, and sign the document. They can also append the document and return it to the transcription department with comments or questions. The paperless process takes place through an intuitive web-based interface. Electronic signature workflows also allow documents to be distributed instantly to your EHR, to designated printers, or to fax machines as soon as they are electronically signed. (See the PrintScript™ datasheet for more information about document distribution within the Dragon® Medical 360 | eScription platform.)

Dual, co- and group signatures for supervised and cooperative work

Three enhanced electronic signature options, Dual Signature, Co-Signature, and Group Signature, meet the needs of healthcare organizations with supervised medical interns and various signing policies and procedures. In a dual signature configuration, the signatures of both interns and supervising clinicians are required. In a co-signature configuration, an intern may review

Key Benefits

- Clinician accessibility
 - Paperless signing process
 - Dual, co- and group signatures for supervised and cooperative work
 - Secure and private
 - Email notification for secure, prompt response
 - Single system for document creating and signing
 - Easy to implement
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the document, but only the attending clinician's signature is required. Your organization can also create signing groups that allow any approved clinician within a group to sign particular documents. In addition, clinicians can adjust the distribution process for a document by adding or removing CCs through the NetScript interface.

Secure and private

NetScript prevents unauthorized access to confidential patient records with User Access Rights and passwords, which are configurable in the EMon[®] administrative console. The system uses 128-bit encryption to protect its communications and cleans protected data from the memory caches of all web browsers used to access NetScript. Automatic timeouts of sessions keep patient records confidential should a clinician need to leave the computer while still logged in.

Email notification for secure, prompt response

Clinicians can receive email notifications when their documents have been completed and are ready for signing. The email contains a link to a secure NetScript login, providing access to the documents that the clinician needs to review, revise, or electronically sign. In addition, NetScript can help specialists provide better service to Primary Care clinicians, by providing email notifications when dictations related to certain patients are complete. The Primary Care clinician can log on and listen to the recorded audio through the NetScript interface as soon as it becomes available. Email notifications save clinicians time by eliminating the need to constantly check for new dictations or documents, and they reduce the delay between document completion and signing.

Single system for document creation and signing

Transcription Supervisors and HIM Directors use the familiar EMon administrative tool to manage document creation and transcription workflow within EditScript, and the e-signature process within NetScript. In EMon, supervisors can set up User Access Rights for clinicians and, if the PrintScript product for document distribution is also being used, create distribution rules for signed documents. Transcription Supervisors and MTs can search documents by signing clinician, and track statuses of 'signed,' 'unsigned,' and 'partially signed' documents. This integrated system simplifies training, IT support, user access, and data management.

Easy to implement

Organizations using the Dragon Medical 360 | eScription platform will benefit from a simple upgrade process to add e-signature through NetScript. The same clinician profiles already in use for dictations are easily expanded to support e-signature, eliminating the need for multiple user databases. NetScript is designed to integrate with all components of the eScription platform, including EMon and PrintScript, creating a single system that streamlines the transcription process throughout the healthcare enterprise.

Nuance Healthcare, a division of Nuance Communications, is the market leader in providing clinical understanding solutions that accurately capture and transform the patient story into meaningful, actionable information. These solutions are proven to increase clinician satisfaction and HIT adoption, supporting thousands of hospitals and providers to achieve Meaningful Use of EHR systems and transform to the accountable care model.

To learn more about how Nuance Healthcare can help you improve financial performance, raise the quality of care, and increase clinician satisfaction, please contact us at 888-350-4836 or visit www.nuance.com/healthcare.

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