Section 1194.21 Software Applications and Operating Systems - Detail
Voluntary Product Accessibility

Criteria	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Compliant	All menu items and interface controls (Tabs, Radio Buttons, selection fields, etc.) are accessible via keyboard function and reader software.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	The software supports the active accessibility features of Microsoft ® Windows® 98 Windows® 98 Se Windows® 2000 Windows® ME Windows® NT4 (with SP6) Windows® XP (with all SP's) Windows® Vista (with all SP's)	All accessibility features are maintained in state after product Installation.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Compliant	Focus and descriptive are tracked by assistive technology
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Compliant	Image elements are tagged programmatically
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Compliant	All Images have consistency.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Compliant	No unique schemes noted.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Compliant	User selected contrast settings not affected.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	N/A	
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Compliant	Information, actions, etc. are not dependent on color.

Section 508 Voluntary Product Accessibility Template (VPAT)	
Name of Product:	Nuance – PDF Professional (PDF Converter Professional/Assistant, PDF Create! Assistant)
Release Number / Release Date:	Version 6.0 / July 1, 2009
Contact for more Information:	http://nuance.com/help/contact/ or http://nuance.com/company/accessibility/

Section 1194.21 Software Applications and Operating Systems - Detail Voluntary Product Accessibility		
Criteria	Supporting Features	Remarks and explanations
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Compliant	PDF Professional allows the user to choose from a preset color scheme or to choose from a color palette provided by the host operation system.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Compliant	No blinking objects or text is used
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Compliant	PDF Professional supports form controls that provide full access to the functionality required to input information and complete a form.

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Section 1194.22 Web-based Internet information and applications - Detail
Voluntary Product Accessibility

Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Compliant	Alternative text descriptions can be added to non-text elements such as images via "Tagged PDF Output"
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Compliant	PDF Pro is able to display multimedia equivalents that are part of a media player's accessibility feature set.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Compliant	Support is provided for the use of alternative methods of conveying information, for example, through text as well as color.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	N/A	
(e) Redundant text links shall be provided for each active region of a server-side image map.	N/A	
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	N/A	
(g) Row and column headers shall be identified for data tables.	Compliant	Support is provided for the inclusion of row and column headers
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Compliant	The association of data cells with two or more logical levels of row and column headers is supported.
(i) Frames shall be titled with text that facilitates frame identification and navigation	N/A	
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Compliant	PDF Pro does not create content that could cause the screen to flicker.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	N/A	

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Section 1194.22 Web-based Internet information and applications - Detail Voluntary Product Accessibility		
Criteria	Supporting Features	Remarks and explanations
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Compliant	PDF Pro format supports the inclusion of functional text for the information provided by a script
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Compliant	A link to free downloadable reader software is readily available via the WWW.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Compliant	PDF Pro provides role and state information for form fields and allows authors to add values to form controls. Full keyboard access to all form controls is supported and authors can edit the Tab order of elements in a form.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Compliant	Repetitive navigation links can be skipped by the user.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Compliant	Support for the inclusion of alerts, and the amount of time required to complete an action can be controlled by the document author.

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Section 1194.24 Video and Multimedia Products - Detail
Voluntary Product Accessibility

Criteria	Supporting Features	Remarks and explanations
(a) All analog television displays 13 inches and larger, and computer equipment that includes analog television receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002, widescreen digital television (DTV) displays measuring at least 7.8 inches vertically, DTV sets with conventional displays measuring at least 13 inches vertically, and stand-alone DTV tuners, whether or not they are marketed with display screens, and computer equipment that includes DTV receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals.	N/A	PDF Professional does not include any display hardware
(b) Television tuners, including tuner cards for use in computers, shall be equipped with secondary audio program playback circuitry.	N/A	PDF Professional does not include any television tuner hardware.
(c) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain speech or other audio information necessary for the comprehension of the content, shall be open or closed captioned.	Compliant	The PDF format is capable of displaying multimedia equivalents that are part of an embedded media player's accessibility feature set.
(d) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain visual information necessary for the comprehension of the content, shall be audio described.	Compliant	The PDF format supports audio descriptions that are part of an embedded media player's accessibility feature set.
(e) Display or presentation of alternate text presentation or audio descriptions shall be user-selectable unless permanent.	Compliant	Control over the display of captions or audio descriptions in a PDF file is dependent on the capabilities of the media player referenced via the embedded media.

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Section 1194.31 Functional Performance Criteria - Detail
Voluntary Product Accessibility

Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for assistive technology used by people who are blind or visually impaired shall be provided.	Compliant	PDF Pro provides full support for screen readers and screen magnifier users.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for assistive technology used by people who are visually impaired shall be provided.	Compliant	
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for assistive technology used by people who are deaf or hard of hearing shall be provided.	Compliant	
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Compliant	
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for assistive technology used by people with disabilities shall be provided.	Compliant	
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Compliant	

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Section 1194.41 Information, Documentation and Support - Detail Voluntary Product Accessibility		
Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Compliant with Exceptions	Online User Guide is compliant Documentation for PDF Professional is provided in digital format, both with the product and on the Nuance® Web site: http://www.nuance.com/imaging/products/pdfconverter.asp at no additional charge. The documentation on the Nuance web site is most accessible when it is browsed by using Microsoft® Internet Explorer® 6.0 or later, Mozilla Firefox 1.5, Netscape Navigator 6.0 or later, and Safari on Mac. Technical troubleshooting information is also available on the Nuance Help and Support Web site http://www.nuance.com/imaging/support/default.asp. The Nuance web site provides mechanisms by which customers can provide feedback about the content, including suggestions for additional information that may help people with disabilities.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Compliant	PDF Professional documentation includes information about the accessibility features and options that are available in the program, customization options for the program, and a list of keyboard shortcuts for using program features. This information is also available on the Nuance Web site http://support.nuance.com/usersguides/
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Compliant	Nuance Customer Service and Support is familiar with such features as keyboard access and other options that are important to people with disabilities. For technical assistance in the United States, customers can contact Nuance Customer Service and Support via http://support.nuance.com/ http://support.nuance.com/phone/default.asp or by phone at 407-241-1828 between 9:00 A.M. and 8:00 P.M. Eastern Time, M-F