

# Dragon Dictate for Mac, Version 4 FAQ

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## What is new in Dragon Dictate for Mac, v4?

Powerful transcription. More control. More accurate. Faster.

- Accurately transcribe an audio file of any single speaker's voice from podcasts or pre-recorded audio files.
- Multiple transcription sources allowed within a profile so one user can easily work with different recordings
- Full Text Control for creating emails in Gmail
- Voice control your Gmail inbox within Safari and Firefox
- Mix talking and typing with Full Text Control in Apple Pages 4.3
- Higher performance and faster editing with pure 64-bit application and improved memory management capabilities
- Improved accuracy over version 3.x, with optimization for latest speech recognition technology

## What are the system requirements?

- CPU: Intel Core 2 Duo 2.4 Ghz or faster processor - Intel Core i3, i5 or i7 recommended
- Free hard disk space: 3GB
- Supported operating systems: OS X Mountain Lion (10.8.3) or OS X Mavericks (10.9)
- RAM: 4GB, 8GB+ recommended
- A DVD-ROM drive for installation
- A Nuance-approved noise-cancelling headset microphone for Mac® (included in purchase)

Note: An Internet connection is required for automatic product activation (a quick anonymous process).

## Can I use my own microphone or built-in microphone with Dragon Dictate for Mac, v4?

A Nuance-approved noise-cancelling headset microphone for Mac® (included in purchase) or the included Bluetooth mic (in the wireless version) is recommended for the best user experience.



Using your own mic or the built-in mic on Mac devices is allowed, however the accuracy and user experience may vary.

For a list of other Nuance-approved headsets, please visit here:

<http://www.nuance.com/for-individuals/by-product/dragon-for-mac/macspeech-compatibility/index.htm>

### **What voice recorder formats can I use?**

Dragon Dictate for Mac, v4 supports the following audio file types for transcription:

MP3  
WAV  
MP4  
M4A  
MV4  
AIF  
AIFF

Voice recorders and smartphones must record in one or more of these formats.

### **What applications do Dragon Dictate for Mac, v4 interact with?**

Dragon Dictate for Mac, v4 includes application support for various OS productivity, social media, web browser, email and word processing apps, as well as shortcuts to the web commands. This includes for example:

- Commands sets for Mac OS applications including: Dragon Dictate, Finder®, TextEdit, iChat®/Messages, Notes, Reminders, including commands for menus and most frequent actions
- Update to Facebook or Twitter by voice regardless of which application is active
- Command set for Safari® browser; includes commands for application, file, edit, view, history, bookmark, window, help, links and navigation menus. "Web 100" commands enable quick navigation to any of a hundred commonly used web sites, whether Safari is active application or not
- Command set for Mail; includes commands for application, file, edit, view, mailbox, message, format, and window menus
- Command set for Gmail; includes commands for navigating the inbox, composing and replying to emails and Full Text Control
- Word 2011 and TextEdit - Full Text Control and built-in commands

### **Does Dragon Dictate for Mac, v4 support Apple Pages 5.0?**

Customers can use Dragon Dictate for Mac, v4 to dictate into Apple Pages 5.x. However, certain features such as Full Text Control and commands are not supported. This is due to the fact that Apple Pages 5.x dropped support for AppleScript. These features are fully supported in Apple Pages 4.3.



**Can Dragon Dictate for Mac transcribe multiple speakers within an interview or a conference call?**

At present it cannot detect multiple speakers within a recorded audio file. In an interview situation, it can accurately transcribe a single speaker in the audio file. In the case of field workers for example, instead of taking notes with your own voice, you can now have the person you are talking to or interviewing dictate their comments directly into your device for later transcription.

**What happens if you don't speak the punctuation when recording for what you transcribe?**

All of the text will be transcribed as a continuous stream of text. It will not contain any punctuation.

For any transcribed text, you can always edit by voice after transcription is complete.

**Will it transcribe the punctuation if I do speak it though?**

Yes, if you speak the punctuation as if you are dictating, such as period or comma, as well as formatting such as 'new line', 'new paragraph', etc., it will transcribe these correctly.

**Are there any limits on the number of voice profiles I can create for DD4?**

There are no limits to the number of profiles that can be created. The only limiting factor is the amount of available free hard drive space to store the profiles.

**What editions are offered for Dragon Dictate for Mac, v4?**

We will continue to offer the same editions of Dragon Dictate for Mac in Version 4 as we did for Version 3. This includes:

- Dragon Dictate for Mac – includes a headset
- Dragon Dictate Wireless – includes a Bluetooth headset
- Dragon Dictate Recorder – includes a headset and a digital voice recorder
- Dragon Dictate Student / Teacher – includes a headset

**What does Dragon Dictate for Mac, v4 cost?**

Dragon Dictate for Mac, Version 4 offers the same pricing as Version 3, starting at \$199. With the inclusion of MacSpeech Scribe's powerful transcription capabilities bundled into Version 4, you are getting a fast speech recognition product, plus a versatile transcription product all in one.

Existing users of Dragon Dictate for Mac and MacSpeech Scribe with a valid installation will receive special upgrade pricing starting at \$99 for this new Version 4.



**Where can I get Dragon Dictate for Mac, v4? Is it available today?**

Dragon Dictate for Mac, v4 is available today for order on the Nuance online store. Box shipments will start towards the mid-end of March.

**I don't have an optical drive on my Mac; can I download Dragon Dictate for Mac, v4?**

A download version of Dragon Dictate for Mac, v4 can be purchased from the Nuance online store (note that for downloads, the headset is not included).

In addition, clients have the option to purchase Dragon Dictate for Mac, v4 Keycard and POSA Card versions through select retail & etail channels.

**How can I find more information about products related to Dragon Dictate for Mac, v4?**

For information visit:

<http://www.nuance.com/for-individuals/by-product/dragon-for-mac>

For general Dragon Products information visit the Nuance website at:

<http://www.nuance.com>

For other questions, please contact Nuance customer support.

